

Castle Manor Academy



ONLINE SAFETY POLICY




We work hard



We are kind



We are PROUD

Date Approved	December 2021
Signed	 (Chair of Local Governing Body)
Name	Justine Dawkins
Minuted	December 2021
Date of Next Review	December 2023

Introduction

It is the duty of Castle Manor Academy to ensure that children and young people are protected from potential harm both within and beyond the school. This is set out in the government's Keeping Children Safe in Education (2021) document. Therefore, the involvement of children, young people and parent/carers is also vital to the successful use of online technologies.

The breadth of issues classified within online safety is considerable, but can be categorised into four areas of risk which are considered in this policy and through our curriculum:

- Content: being exposed to illegal, inappropriate or harmful content, for example: pornography, fake news, racism, misogyny, self-harm, suicide, anti-Semitism, radicalisation and extremism.
- Contact: being subjected to harmful online interaction with other users; for example: peer to peer pressure, commercial advertising and adults posing as children or young adults with the intention to groom or exploit them for sexual, criminal, financial or other purposes.
- Conduct: personal online behaviour that increases the likelihood of, or causes, harm; for example, making, sending and receiving explicit images (e.g consensual and non-consensual sharing of nudes and semi-nudes and/or pornography, sharing other explicit images and online bullying
- Commerce - risks such as online gambling, inappropriate advertising, phishing and or financial scams.

This policy should be read in conjunction with the Unity Schools Partnership Safeguarding Policy and the Castle Manor Academy Child Protection Procedures, as well as the Castle Manor Academy behaviour policy, relationships policy (which also contain the Anti-Bullying policy and expectations). The policy also links to the Unity Schools Partnership Special Educational Needs and Disabilities Policy and the Castle Manor Academy Wellbeing policy, as well as the Unity Schools Partnership Acceptable Use Policy and the trust GDPR guidance.

Aims

This policy aims to explain how parents/carers, children or young people can be a part of these safeguarding procedures. It also details how children and young people are educated to be safe and responsible users capable of making good judgements about what they see, find and use. The term 'online safety' is used to encompass the safe use of all technologies in order to protect children, young people and adults from potential and known risks.

- To emphasise the need to educate staff and students about the advantages and disadvantages of using new technologies both within and outside the school.
- To provide safeguards and agreement for acceptable use to guide all users, whether staff or student, in their online experiences.
- To ensure adults are clear about procedures for misuse of any technologies both within and beyond the school.
- To develop links with parents/carers and the wider community ensuring input into policies and procedures with continued awareness of the benefits and potential issues related to technologies.

1: Roles and Responsibilities of the school.

1.1: Governors and Head teacher.

It is the overall responsibility of the Head teacher with the Governors to ensure that there is an overview of online safety as part of the wider remit of safeguarding across the school with further responsibilities as follows:

- The Head teacher has a designated Online Safety Lead and Safeguarding Lead to implement agreed policies, procedures, staff training, curriculum requirements and take responsibility for ensuring online safety is addressed in order to establish a safe ICT learning environment. All staff and students are aware of who takes this role within the school
- The Head teacher is responsible for promoting online Safety across the curriculum and has an awareness of how this is being developed and implemented.
- The Governors **MUST** ensure online safety is covered within an awareness of safeguarding and how it is being addressed within the school. It is the responsibility of Governors to ensure that all safeguarding guidance and practices are embedded.
- The Safeguarding Governor challenges the school about having appropriate strategies which define the roles and responsibilities for the management, implementation and safety for using ICT, including:
 - Firewalls
 - Anti-virus and anti-spyware software
 - Filters
 - Using an accredited ISP (Internet Service Provider)
 - Awareness of wireless technology issues
 - A clear policy on using personal devices

And that any misuse or incident has been dealt with appropriately according to policy.

1.2: Local online safety Lead

It is the role of the designated online safety lead and safeguarding lead, in partnership with the network manager, to:

- Appreciate the importance of online safety within the school and recognise that all educational establishments have a general duty of care to ensure the safety of their students and staff.
- Establish and maintain a safe ICT learning environment within the school.
- Ensure that up-to-date information and that training is available for all staff to teach online safety and for parents to feel informed and know where to go for advice.
- Ensure that filtering is set to the correct level for staff and students, in the initial set up of a network, stand-alone PC, staff/student laptops and tablets
- Ensure that all adults are aware of the filtering levels and why they are there to protect students.
- Report issues and update the Head teacher.
- Liaise with the relevant staff to ensure that policies and procedures are up-to-date to take account of any emerging issues and technologies.
- Update staff training according to new and emerging technologies so that the correct online safety information can be taught or adhered to.

- Keep a log of incidents for analysis to help inform future development and safeguarding, where risks can be identified
- Work alongside the ICT team and network manager to ensure there is appropriate and up-to-date anti-virus software and anti-spyware on the network, stand-alone PCs and laptops and that this is reviewed and updated on a regular basis.
- Ensure that staff can check for viruses on laptops, stand-alone PCs and memory sticks or other transferable data files to minimise issues of virus transfer.
- Ensure that unsolicited e-mails to a member of staff from other sources is minimised.

1.3: Staff or Adults

It is the responsibility of all adults within the school to:

- Ensure that they know who the Designated Safeguarding Lead (DSL) for Safeguarding is within the school so that any misuse or incidents can be reported which involve a student.
- Where an allegation is made against a member of staff it should be reported immediately to the Head teacher/DSL. In the event of an allegation made against the Head teacher, the Chair of Governors and the relevant Director of Education should be informed immediately.
- Be familiar with Expectations for Learning, Child Protection Procedures and other relevant policies so that, in the event of misuse or an allegation, the correct procedures can be followed immediately.
- Alert the DSL of any new or arising issues and risks that may need to be included within policies and procedures.
- Ensure that students are protected and supported in their use of technologies so that they know how to use them in a safe and responsible manner. Students should know what to do in the event of an incident.
- Use electronic communications in an appropriate way that does not breach GDPR. Remember confidentiality and not disclose information from the network, pass on security passwords or leave a station unattended when they or another user is logged in.
- Report accidental access to inappropriate materials to the DSL and the IT helpdesk in order that inappropriate sites are added to the restricted list or control this with the Local Control options via your broadband connection.
- Use anti-virus software and check for viruses on their work laptop, memory stick or a CD ROM when transferring information from the internet on a regular basis.
- Ensure that all personal storage devices (i.e. memory sticks) which are utilised by staff members to hold sensitive information are encrypted or password protected in the event of loss or theft.
- Report incidents of personally directed 'bullying' or other inappropriate behaviour via the Internet or other technologies to the DSL or Head teacher.

1.4: Students

Students should be:

- Responsible for following the Acceptable Use Agreement whilst within the school as agreed at the beginning of each academic year or whenever a new student attends the school for the first time.
- Taught to use the internet in a safe and responsible manner through ICT, RHRE, assemblies and throughout the curriculum, when appropriate.
- Taught to tell an adult about any inappropriate materials or contact from someone they do not know straight away, without reprimand.

1.5: Supporting parents and carers

Many parents and carers have only a limited understanding of online safety risks and issues, yet they play an essential role in the education of their children and in the monitoring/regulation of the children's online behaviours. Parents may underestimate how often children and young people come across potentially harmful and inappropriate material on the internet and may be unsure about how to respond.

The school will therefore seek to provide information and awareness to parents and carers through:

- Curriculum activities
- Letters, newsletters, web site
- Parents/carers evenings/sessions
- High profile events/campaigns e.g. Safer Internet Day
- Reference to the relevant web sites/publications

2: Appropriate and Inappropriate Use

2.1: By Staff or Adults

Staff members have access to the network so that they can obtain age appropriate resources for their classes and create folders for saving and managing resources.

They have a password to access a filtered internet service and know that this should not be disclosed to anyone or leave a computer or other device unattended whilst they are logged in.

If a member of staff is believed to misuse the internet or learning platform in an abusive or illegal manner, a report must be made to the Head teacher/DSL immediately and then the Managing Allegations Procedure and the Safeguarding Policy must be followed to deal with any misconduct and all appropriate authorities contacted.

2.2: By Students

Acceptable Use Agreements are in student organisers. The agreements are there for students to understand what is expected of their behaviour and attitude when using the internet. This will enable them to take responsibility for their own actions.

The school should encourage parents/carers to support the agreement with their child or young person. This can be shown by signing the Acceptable Use Agreements together so that it is clear to the school that the agreements are accepted by the student with the support of the parent/carer.

Should a child or young person be found to misuse the online facilities whilst at the school, the incident will be investigated and students will be punished in accordance with our Expectations for Learning policy and parents will be informed.

A serious infringement could result in internal exclusion, fixed term exclusion or a permanent exclusion dependent on the severity of the offence. The police may also be informed and a safeguarding referral may be made.

2.3: Internet Use

The school teaches students how to use the internet safely and responsibly. They are also taught, through ICT and/or RHRE lessons, how to research information, explore concepts and communicate effectively in order to further learning.

These skills and competencies are taught within the curriculum so that students have the security to explore how online technologies can be used effectively, but in a safe and responsible manner. Students should know how to deal with any incidents with confidence.

2.4: Pupils with Additional Learning Needs

The school strives to provide access to a broad and balanced curriculum for all learners and recognise the importance of tailoring activities to suit the educational needs of each student. Where a student has specific learning requirements, or poor social understanding, careful consideration is given to the planning and delivery of online safety awareness sessions and internet access.

2.5: Learning Platforms

The uploading of images to the school website is subject to the same acceptable agreement as uploading to any personal online space. Permission ought to be sought from the parent/carer prior to the uploading of any images. Settings should consider which information is relevant to share with the general public on a website and use secure areas for information pertaining to specific audiences.

2.6: E-mail Use

The school has e-mail addresses for students to use as individuals as part of their entitlement to being able to understand different ways of communicating and using ICT to share and present information in different forms.

Individual email accounts can be traced if there is an incident of misuse.

Staff and students use their school email address for any communication between home and the school only. A breach of this may be considered a misuse.

Teachers are expected to monitor their class use of emails where there are communications between home and the school on a regular basis. The network manager regularly monitors internet use and the use of emails. The network manager notifies the Head teacher/ DSL of any infringements.

2.7: Personal Mobile Devices - Students

Students at Castle Manor Academy are not permitted to use personal mobile devices in school. If they have personal mobile devices on the school site, they should be switched off and in their bags. This includes all devices capable of internet connectivity such as mobile phones, smart watches and gaming systems.

Students must ensure that there is no inappropriate or illegal content stored on their mobile devices and should be aware that using features, such as video or sound recording, may be subject to the same procedures as taking images from digital or video cameras.

Castle Manor Academy is not responsible for any theft, loss or damage of any personal mobile device.

2.8: Personal Mobile Devices - Staff and Volunteers

Staff should not use personal numbers to contact students or parents unless they have withheld their number from view. Staff and volunteers should not use personal mobile devices in the presence of students unless it is for safeguarding reasons.

Staff must ensure that there is no inappropriate or illegal content stored on the device and should be aware that using features, such as video or sound recording, may be subject to the same procedures as taking images from digital or video cameras.

3: School Devices

The school must ensure that students understand the use of a public domain and the consequences of misuse. Relevant curriculum links are made to highlight the legal implications and the involvement of law enforcement. Other technologies which the school use include:

- Photocopiers
- Fax machines
- Telephones
- Mobile phones
- Cameras
- Video recorders
- Voice recorders
- Tablets

3.1: Videos and Photographs

The term 'image' refers to the taking of video footage or photographs via any camera or other technology, e.g. a mobile phone.

When in the school there is access to cameras, video recorders and voice recorders, this should be monitored by members of staff. Students therefore should not have, nor be using, such equipment without the express permission of a member of staff.

The sharing of photographs via weblogs, forums or any other means online should only occur after permission has been given by a parent/carer or member of staff. If sharing photographs on social media, and permission has been given, it is best practice not to use full names.

It is current practice by external media such as local and national newspapers to include the full name of children and young people in their publications. Photographs of children/young people should only be used after permission has been given by a parent/carer.

3.2: Managing Social Networking and Other Web 2.0 Technologies

Social networking sites have emerged in recent years as a leading method of communication proving increasingly popular amongst both adults and young people alike. The service offers users both a public and private place through which they can engage with other online users. With responsible use, this technology can assist with the development of key social skills whilst also providing users with access to a range of easily accessible, free facilities. However, as with any technology that opens a gateway to online communication with young people, there are a number of risks associated which must be addressed.

With this in mind, both staff and students are encouraged to think carefully about the information which they provide on such websites and the way in which it can be manipulated when published (examples of which include Facebook, Twitter and SnapChat)

In response to this issue the following measures should be put in place:

- The school controls access to social networking sites through existing filtering systems.
- Students are advised against giving out personal details or information, which could identify them or their location (e.g. mobile phone number, home address, school name, groups or clubs attended, IM and email address or full names of friends).
- Students are discouraged from posting personal photos on social networking sites without considering how publicly accessible the information is and the potential for misuse. Advice is also given regarding background images in photos, which could reveal personal details (e.g. house number, street name, school uniform).
- Students are advised on social networking security and recommendations made for privacy settings to be activated to 'Friends only' for all applications to restrict unsolicited access. The importance of passwords and blocking of unwanted communications is also highlighted.
- The school is aware that social networking can be a vehicle for cyber bullying. Pupils are encouraged to report any incidents of bullying to the school allowing for the procedures, as set out in the Expectations for Learning policy, to be followed.

3.3: Social Networking Advice for Staff

Social networking outside of work hours, on non-school equipment, is the personal choice of all staff. Owing to the public nature of such websites, it is advisable for staff to consider the possible implications of participation. The following advice should be considered if involved in social networking in conjunction with the training given in their Safeguarding training.

- Personal details are never shared with students such as private email address, telephone number or home address. It is recommended that staff ensure that all possible privacy settings are activated to prevent students from making contact on personal profiles. The simplest and most effective way to do this is to remove details from search results and turn off public visibility.
- Staff should not engage in personal online contact with students outside of authorised systems (e.g. email account for homework purposes).
- Staff should ensure that full privacy settings are in place to prevent students from accessing photo albums or personal information.
- Staff are advised against accepting invites from colleagues until they have checked with them in person that the invite is genuine (avoiding fake profiles set up by students).
- There is well documented evidence to suggest that social networking can be a highly effective tool for communicating with students on a professional level. As such, professional communications using school e-mails are permitted. Any abuse of this system should be reported to the relevant member of staff (line manager, any member of SLT or Head teacher).

4: Safeguarding Measures - Filtering

The school is responsible for setting its filtering systems. It is the responsibility of the Governing Body and the Head teacher to ensure that the filtering systems protect young people from inappropriate materials.

The levels listed below are in relation to age appropriate categories:

- Staff- Basic adult policy. This allows for some customisation and the addition of sites if agreed by the IT Network Manager
- Students - Basic student policy. All sites are blocked except for accepted sites provided by staff, checked by the IT Manager and that conform to safe search protocols.

- Internet search engines are forced through 'safe search' as a matter of course, as are 'YouTube' and similar products.

Anti-virus and anti-spyware software is used on all network and stand-alone PCs or laptops and is updated on a regular basis.

A firewall ensures information about people and the school cannot be accessed by unauthorised users.

Links or feeds to online safety websites are provided.

The Report Abuse button is available should there be a concern of inappropriate or malicious contact made by someone unknown. This provides a safe place for students to report an incident if they feel they cannot talk to a known adult.

5: Curriculum Development

The teaching and learning of online safety is embedded within the school's curriculum to ensure that the key safety messages about engaging with people are the same whether children and young people are on or off line.

Whilst regulation and technical solutions are very important, their use must be balanced by educating students to take a responsible approach. The education of students in online safety and digital literacy is therefore an essential part of the school's online safety provision. Children and young people need the help and support of the school to recognise and avoid online safety risks and build their resilience.

In planning our online safety, we refer to:

- DfE Teaching Online Safety in Schools
- Education for a Connected World Framework
- SWGfL Project Evolve - online safety curriculum programme and resources

Online safety is a focus in all areas of the curriculum and staff reinforce online safety messages across the curriculum. The online safety curriculum is broad, relevant and provides progression.

- A planned online safety curriculum is provided as part of Computing and RHRE lessons
- Key online safety messages are reinforced as part of a planned programme of assemblies and tutor time activities
- Students are taught in all lessons to be critically aware of the materials and content they access on-line and are guided to validate the accuracy of information.
- Students are taught to acknowledge the source of information used and to respect copyright when using material accessed on the internet
- Students are supported in building resilience to radicalisation by providing a safe environment for debating controversial issues and helping them to understand how they can influence and participate in decision-making
- Students are helped to understand the need for the student acceptable use agreement and encouraged to adopt safe and responsible use both within and outside school.
- Staff act as good role models in their use of digital technologies, the internet and mobile devices
- In lessons where internet use is pre-planned, students are guided to sites checked as suitable for their use and processes are in place for dealing with any unsuitable material that is found in internet searches.
- Where students are allowed to freely search the internet, staff are vigilant in monitoring the content of the websites the young people visit.

- It is accepted that from time to time, for good educational reasons, students may need to research topics (e.g. racism, drugs, discrimination) that would normally result in internet searches being blocked. In such a situation, staff can request that the IT team can temporarily remove those sites from the filtered list for the period of study. Any request to do so, should be auditable, with clear reasons for the need.

6: Training

6.1: Staff and volunteer training

It is essential that all staff receive online safety training and understand their responsibilities, as outlined in this policy. Training will be offered as follows:

- A planned programme of formal online safety training will be made available to staff. This will be regularly updated and reinforced.
- All new staff should receive online safety training as part of their induction programme, ensuring that they fully understand the school online safety policy and acceptable use agreements.
- It is expected that some staff will identify online safety as a training need within the performance management process.
- The Online Safety Lead will receive regular updates through attendance at external training events.
- This online safety policy and its updates will be presented to and discussed by staff in staff/team meetings/training sessions.
- The Online Safety Lead (or other nominated person) will provide advice/guidance/training to individuals as required.

6.2: Training for Governors

Governors should take part in online safety training/awareness sessions, with particular importance for those who are members of any group involved in technology/online safety/health and safety /safeguarding. This may be offered in a number of ways:

- Attendance at training provided by the Local Authority/MAT/National Governors Association/or other relevant organisation
- Participation in school/academy training/information sessions for staff or parents (this may include attendance at assemblies/lessons).

Key Staff:

Victoria Horne: Designated Safeguarding Lead and Online Safety Lead

Ian Messal: IT Team Leader Network Manager

Vanessa Whitcombe: Headteacher

Safeguarding Governor: Teri Putnum

Acceptable Use Agreement: Students

- I will only use ICT systems in the Academy, including the internet, email, digital video, and mobile technologies for Academy purposes
- I will not download or install software on Academy technologies
- I will only log on to the Academy network, other systems and resources with my own user name and password
- I will follow the Academy's ICT security system and not reveal my passwords to anyone, and change them regularly
- I will make sure that all ICT communications with students, teachers or others is responsible and sensible
- I will be responsible for my behaviour when using the Internet. This includes resources I access and the language I use
- I will not deliberately browse, download, upload or forward material that could be considered offensive or illegal. If I accidentally come across any such material I will report it immediately to my teacher
- I will not give out any personal information such as name, phone number or address. I will not arrange to meet someone unless this is part of an Academy project approved by my teacher
- I am aware that when I take images of students and/or staff that I must only store and use these for Academy purposes in line with Academy policy and must never distribute these outside the Academy network without the permission of all parties involved. This includes Academy breaks and all occasions when I am in Academy uniform or when otherwise representing the Academy
- I will ensure that my online activity, both in the Academy and outside the Academy, will not cause my Academy, the staff, students or others distress or bring the Academy community into disrepute, including through uploads of images, video, sounds or texts
- I will support the Academy approach to online safety and not deliberately upload or add any images, video, sounds or text that could upset any member of the Academy community
- I will respect the privacy and ownership of others' work on-line at all times
- I will not attempt to bypass the internet filtering system
- I understand that all my use of the Internet and other related technologies can be monitored and logged, and can be made available to my teachers
- I understand that these rules are designed to keep me safe and that if they are not followed, Academy sanctions will be applied and my parent/carer may be contacted

Letter to Parents

Dear Parent/Carer

ICT including the internet, email, mobile technologies and online resources has become an important part of learning in our Academy. We expect all students to be safe and responsible when using any ICT. It is essential that students are aware of Online Safety and know how to stay safe when using any ICT.

Students are expected to read and discuss this agreement with their parent/carer and then to sign and follow the terms of the agreement. Any concerns or explanation can be discussed with the Online Safety Lead.

Please sign below. This will be kept in student organisers.

Parent/carer signature

We have discussed this document with..... (child's name) and we agree to follow the Online Safety rules and to support the safe use of ICT at the Academy.

Parent/Carer Signature

Student Signature.....

Tutor Group Date

